

Virtual Globetrotters:

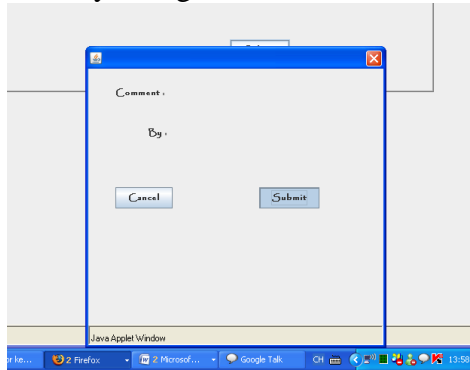
Problems:

1. The application does not provide appropriate feedback when user submits the comments. It has no “success” or “failure” feedbacks no matter whether the user clicks on “submit” or “cancel”.
Severity rating: 3
2. The button “back to map” seems designed for bringing user back to the starting place but it is not obviously marked as an “exit”. Besides, although the “fact” and “news” buttons are both available on the “comments” page the user may feel a little frustrated in travel among those three pages. Each page has two links to other two pages is not as easy understanding as providing go back button and selecting one of the three pages, personally.
Severity rating: 2
3. External consistency: Both the buttons “shift” and “delete” actually perform the same as the two keys “caps lock” and “backspace” on the real keyboard.
Severity rating: 1
4. No particular mechanisms are used to prevent slip error when using the map. Touching the map sometimes is not accurate as the boundary of each country is hard to be presented.
Severity rating: 1
5. The “next” button is not disabled when the country list reaches the end. It may not provide reasonable feedback to the user.
Severity rating: 2



6. The button “news” brings the user to the page which has some interesting news about Russian but there’s no link from the news page to the “fact” page. If the user wants to go to the “fact” page he has to go back to the map, choose the country and click on the “fact” which is not efficient and will get the user confused.
Severity rating: 4
7. The “select” button could be extra message that should be removed according to the minimalist design. It could be better make the text label clickable.
Severity rating: 2

8. The text field right below the country list is also extra which could get the user confused;
Severity rating: 2
9. There are few instructions about the whole system, it could be difficult for the users coming to the system the first time;
Severity rating: 2
10. The system also cannot prevent the error that user submit an blank message probably by mistake;
Severity rating: 3



11. The system cannot remove texts that previous user typed in on the comment page, and it is extra information for the next user;
Severity rating: 2
12. Personally more help about the soft keyboard could be useful
Severity rating: 1

Positive features:

1. The world map is a nice matching between system and the real world, which gives the user intuitive understandings
Good
2. The system responds very quickly to the user input which bring user positive experiences
Good
3. The country list on the left benefit the users who have trouble touching the screen and the experienced users who want to have quick browsing instead of searching the whole map;
Good
4. Emergency exit button is provided on each page
Good
5. The buttons are in same color and shape which conforms to “internal consistency”
Good
6. A brief guideline is presented on the top of first page to help the user
Good
7. Good layout buttons on the country panel that user can recognize them easily