

TEST BRIEFING

Hello my name is Serkan. I am a graduate student in Computer Science at Northeastern University. These are my friends Farhan and Nanda. We are working on a smart phone application. The purpose of our project is to provide current departure and arrival times of all MBTA transportation vehicles for a specific location or bus stops and T stations. The second major goal of our project is to focus this project on older adults, to help them get the current information of all MBTA transportation vehicles anytime.

Today, on this test, we're going to conduct the usability and efficiency test of our application's interface. The idea is to determine whether it's interface is user-friendly, easy-to-use and easy-to-understand & interact. Now, there are 3 major issues that I'd like to mention at this point.

1. This is a test of our current user interface. There is no right and wrong answer here. If you ever feel confused, ever hesitate or don't know what to do; it's not because you are not qualified for it, or that you're unaware of the situation. It is because our interface is not clear enough. Other thing to mention about this is, that we already changed it couple of times, and as you can see on our prototype interface that's drawn on the paper, it's really very easy for us to change it. So if you suggesting anything totally opposing our interface idea, you'll not be changing or ruining anything. On the contrary, you'll be helping us improving our interface.

2. We implemented our interface by means of drawing it on paper, make it look like the real interface design. So as not perfect as it is, it may feel somewhat different from time to time. So, whenever you hesitate or get confused just let us know, and we'd really appreciate if you think out loud, so that we can see what u're thinking and where we need to improve to make it easier.

3. On this test, I will facilitate the test. My teammate Nanda will act like your smartphone, and will react like your smartphone, whenever you press a button, scroll down or scroll up do anything. My other teammate Farhan will be the observer. As we proceed with our test, he will take notes of the point that needs further attention about our application. For the sake of the efficiency of the test, they will not speak through test, and I will not answer directly answer your questions, and rather lead you to express your thoughts that makes you ask the question in the first place.

- 4.

Last but not the least, we will need to record our test session just only showing the hand figures, we will not use your name, identity and anything about you. The video will be used to serve as a proof of our test to our professor and will NOT be used for any other purposes. So, if you don't feel comfortable about it, it's ok and we might just skip recording part and conduct the test without recording.

During the test, i will address you tasks to achieve using our application with your own understanding. I would like the repeat that there is no right or wrong on this test. There is no mistakes, and absolutely no lack of any kind of experience and knowledge from your part. So, if you have any questions regarding to test, I'd be more than happy to answer them. Other than that, we can start the test whenever you're ready.