### Collaborative Filtering

William W. Cohen Center for Automated Learning and Discovery Carnegie Mellon University

1



# Everyday Examples of Collaborative Filtering...

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SEARCH DVD C GO WEB SEARCH Powered by Google DVD INFORMATION	SEARCH       GENRES       SELLERS       RELEASES       ESSENTIALS       SHOWTIMES       DEALS       DV         The Hitchhiker's Guide to the Galaxy (1982)         List Price: \$34.98         Price: \$28.68 & This item ships for FREE with Super Saver Shipping. See details.         You Save: \$6.30 (18%)         Availability: Usually ships within 24 hours         Want it delivered Monday, May 10? Order it in the next 23 hours and 12 minutes, and choose One-Day Shipping at checkout. See details.         see larger picture         18 used & new from \$26.21	READY TO BUY? Add to Shopping Cart or Sign in to turn on 1-Click ordering. MORE BUYING CHOICES 18 used & new from \$26.21 Have one to sell? Sell yours here
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The *Dark Star*'s crew is on a 20-year mission ..but unlike *Star Trek*... the nerves of this crew are ... frayed to the point of psychosis. Their captain has been killed by a radiation leak that also destroyed their toilet paper. "Don't give me any of that 'Intelligent Life' stuff," says Commander Doolittle when presented with the possibility of alien life. "Find me something I can blow up."...

Rated: NR

• Studio: BBC Video

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# Everyday Examples of Collaborative Filtering...

Web William W. Cohen	Results	1 - 10 of about 1,380,000 for <u>william cohen</u> . (0.26 seconds Sponsored Links
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William S. Cohen Biography William Cohen was first elected to pu ne held from 1969-1972; he was also the	ublic office as a city councilor in Bangor, a position	

🥑 Internet



Donald H. Rumsfeld was sworn in as the 21st <u>Secretary of Defense</u> on January 20, 2001. Before assuming his present post, the former Navy pilot had also served as the 13th Secretary of Defense, White House Chief of Staff, U.S. Ambassador to NATO, U.S. Congressman and chief executive officer of two Fortune 500 companies.

Secretary Rumsfeld is responsible for directing the actions of the Defense Department in response to the terrorist attacks on September 11, 2001. The war is being waged against a backdrop of major change within the Department of Defense. The department has developed a new defense strategy and replaced the old model for sizing forces with a newer approach more relevant to the 21st century. Secretary Rumsfeld proposed and the President approved a significant reorganization of the worldwide command structure, known as the Unified Command Plan, that resulted in the establishment of the U.S. Northern Command and the U.S. Strategic Command, the latter charged with the responsibilities formerly held by the Strategic and Space Commands which were disestablished.



The Department also has refocused its space capabilities and fashioned a new concept of strategic deterrence that

# Everyday Examples of Collaborative Filtering...

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The <b>Cohen</b> Group Villiam S. Cohen Chairman and Chief Executive Officer wsc@cohengroup.net. Secre	ıtary

#### Google Search: related:www-2.cs.cmu.edu/~wcohen/ - Microsoft Internet Explorer

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#### William W. Cohen

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### Google's PageRank



Inlinks are "good" (recommend ations)

Inlinks from a "good" site are better than inlinks from a "bad" site

but inlinks from sites with many outlinks are not as "good"...

"Good" and "bad" are relative.

### Google's PageRank



Imagine a "pagehopper" that always either

- follows a random link, or
- jumps to random page

# Google's PageRank (Brin & Page, http://www-db.stanford.edu/~backrub/google.html)



Imagine a "pagehopper" that always either

- follows a random link, or
- jumps to random page

PageRank ranks pages by the amount of time the pagehopper spends on a page:

• or, if there were many pagehoppers, PageRank is the expected "crowd size"

### Everyday Examples of Collaborative Filtering...

- Bestseller lists
- Top 40 music lists
- The "recent returns" shelf at the library
- Unmarked but well-used paths thru the woods
- The printer room at work
- Many weblogs
- "Read any good books lately?"
- ....
- Common insight: personal tastes are correlated:
  - If Alice and Bob both like X and Alice likes Y then Bob is more likely to like Y
  - especially (perhaps) if Bob knows Alice

## Outline

- Non-systematic survey of some CF systems
  - CF as basis for a virtual community
  - memory-based recommendation algorithms
  - visualizing user-user via item distances
  - CF versus content filtering
- Algorithms for CF
- CF with different inputs
  - true ratings
  - assumed/implicit ratings
- Conclusions/Summary

### BellCore's MovieRecommender

 Recommending And Evaluating Choices In A Virtual Community Of Use. Will Hill, Larry Stead, Mark Rosenstein and George Furnas, Bellcore; CHI 1995

By virtual community we mean "a group of people who share characteristics and interact in essence or effect only". In other words, people in a Virtual Community influence each other *as though* they interacted but they *do not interact*. Thus we ask: "Is it possible to arrange for people to share some of the personalized informational benefits of community involvement without the associated communications costs?"



### MovieRecommender Goals

Recommendations should:

- simultaneously ease and encourage rather than replace social processes....should make it easy to participate while leaving in hooks for people to pursue more personal relationships if they wish.
- be for sets of people not just individuals...multi-person recommending is often important, for example, when two or more people want to choose a video to watch together.
- be from people not a black box machine or so-called "agent".
- tell how much confidence to place in them, in other words they should include indications of how accurate they are.

### BellCore's MovieRecommender

- Participants sent email to videos@bellcore.com
- System replied with a list of 500 movies to rate on a 1-10 scale (250 random, 250 popular)
  - Only subset need to be rated
- New participant P sends in rated movies via email
- System compares ratings for P to ratings of (a random sample of) previous users
- Most similar users are used to predict scores for unrated movies (more later)
- System returns recommendations in an email message.



Suggested Videos for: John A. Jamus.

Your must-see list with predicted ratings:

- •7.0 "Alien (1979)"
- •6.5 "Blade Runner"

•6.2 "Close Encounters Of The Third Kind (1977)"

Your video categories with average ratings:

•6.7 "Action/Adventure"

- •6.5 "Science Fiction/Fantasy"
- •6.3 "Children/Family"
- •6.0 "Mystery/Suspense"
- •5.9 "Comedy"
- •5.8 "Drama"

The viewing patterns of 243 viewers were consulted. Patterns of 7 viewers were found to be most similar. Correlation with target viewer:

•0.59 viewer-130 (unlisted@merl.com)

0.55 bullert,jane r (bullert@cc.bellcore.com)

0.51 jan\_arst (jan\_arst@khdld.decnet.philips.nl)

•0.46 Ken Cross (moose@denali.EE.CORNELL.EDU)

•0.42 rskt (rskt@cc.bellcore.com)

•0.41 kkgg (kkgg@Athena.MIT.EDU)

•0.41 bnn (bnn@cc.bellcore.com)

By category, their joint ratings recommend:

•Action/Adventure:

•"Excalibur" 8.0, 4 viewers

•"Apocalypse Now" 7.2, 4 viewers

•"Platoon" 8.3, 3 viewers

•Science Fiction/Fantasy:

•"Total Recall" 7.2, 5 viewers

•Children/Family:

•"Wizard Of Oz, The" 8.5, 4 viewers

•"Mary Poppins" 7.7, 3 viewers

Mystery/Suspense:

•"Silence Of The Lambs, The" 9.3, 3 viewers

Comedy:

- •"National Lampoon's Animal House" 7.5, 4 viewers
- •"Driving Miss Daisy" 7.5, 4 viewers

•"Hannah and Her Sisters" 8.0, 3 viewers Drama:

- •"It's A Wonderful Life" 8.0, 5 viewers
- •"Dead Poets Society" 7.0, 5 viewers
- •"Rain Man" 7.5, 4 viewers

Correlation of predicted ratings with your actual ratings is: 0.64 This number measures ability to evaluate movies accurately for you. 0.15 means low ability. 0.85 means very good ability. 0.50 means fair ability.

### BellCore's MovieRecommender

### Evaluation:

- Withhold 10% of the ratings of each user to use as a test set
- Measure correlation between predicted ratings and actual ratings for test-set movie/user pairs



**Figure 3** Two Scatterplots of Actual Ratings by Predicted Ratings. Plot on left shows movie critics as predictor (r=0.22). Plot on right shows virtual community as predictor (r=0.62) (all values are jittered for the purpose of visual presentation, 3269 predictions each for 291 users)





Figure 2 Distribution of Video Mean Ratings



Question: Can observation replace explicit rating?

### BellCore's MovieRecommender

- Participants sent email to videos@bellcore.com
- System replied with a list of 500 movies to rate New participant P sends in rated movies via email
- System compares ratings for P to ratings of (a random sample of) previous users
- Most similar users are used to predict scores for unrated movies
  - Empirical Analysis of Predictive Algorithms for Collaborative Filtering Breese, Heckerman, Kadie, UAI98
- System returns recommendations in an email message.



### Algorithms for Collaborative Filtering 1: Memory-Based Algorithms (Breese et al, UA198)

- $v_{i,j}$  = vote of user i on item j
- $I_i = items$  for which user i has voted
- Mean vote for i is

$$\overline{v}_i = \frac{1}{|I_i|} \sum_{j \in I_i} v_{i,j}$$

• Predicted vole for "active user" a is weighted sum

$$p_{a,j} = \overline{v}_a + \kappa \sum_{i=1}^n w(a,i)(v_{i,j} - \overline{v}_i)$$
  
normalizer weights of *n* similar users



Algorithms for Collaborative Filtering 1: Memory-Based Algorithms (Breese et al, UA198)

- K-nearest neighbor
- Pearson correlation coefficient (Resnick '94, Grouplens):

 $w(a,i) = \begin{cases} 1 & \text{if } i \in \text{neighbors}(a) \\ 0 & \text{else} \end{cases}$ • Cosine distance (from IR)

$$w(a,i) = \frac{\sum_{j} (v_{a,j} - \overline{v}_a) (v_{i,j} - \overline{v}_i)}{\sqrt{\sum_{j} (v_{a,j} - \overline{v}_a)^2 \sum_{j} (v_{i,j} - \overline{v}_i)^2}}$$
$$w(a,i) = \sum_{j} \frac{v_{a,j}}{\sqrt{\sum_{k \in I_a} v_{a,k}^2}} \frac{v_{i,j}}{\sqrt{\sum_{k \in I_i} v_{i,k}^2}}$$



### Algorithms for Collaborative Filtering 1: Memory-Based Algorithms (Breese et al, UAI98)

• Cosine with "inverse user frequency"  $f_i = log(n/n_j)$ , where n is number of users,  $n_j$  is number of users voting for item j

$$w(a,i) = \frac{\sum_{j} f_j \sum_{j} f_j v_{a,j} v_{i,j} - (\sum_{j} f_j v_{a,j}) (\sum_{j} f_j v_{i,j}))}{\sqrt{UV}}$$

where

$$U = \sum_{j} f_{j} \left(\sum_{j} f_{j} v_{a,j}^{2} - \left(\sum_{j} f_{j} v_{a,j}\right)^{2}\right)$$
$$V = \sum_{j} f_{j} \left(\sum_{j} f_{j} v_{i,j}^{2} - \left(\sum_{j} f_{j} v_{i,j}\right)^{2}\right)$$

#### Algorithms for Collaborative Filtering 1: Memory-Based Algorithms (Breese et al, UAI98)

- Evaluation:
  - split users into train/test sets
  - for each user a in the test set:
    - split a's votes into observed (I) and topredict (P)
    - measure average absolute deviation between predicted and actual votes in P
    - predict votes in P, and form a ranked list
    - assume (a) utility of k-th item in list is  $max(v_{a,j}-d,0)$ , where d is a "default vote" (b) probability of reaching rank k drops exponentially in k. Score a list by its expected utility  $R_a$
  - $\_$  average  $R_a$  over all test users

### Algorithms for Collaborative Filtering 1: Memory-Based Algorithms (Breese et al, UA198)

	EachMovie, Rank Scoring			
Algorithm	Given2	Given5	Given10	AllBut1
CR+	41.60	42.33	41.46	23.16
VSIM	<b>42.45</b>	42.12	40.15	22.07
BC	38.06	36.68	34.98	21.38
BN	28.64	30.50	33.16	<b>23.49</b>
POP	30.80	28.90	28.01	13.94
RD	0.75	0.75	0.78	0.78

Why are these numbers worse?

	EachMovie, Absolute Deviation			
Algorithm	Given2	Given5	Given10	AllBut1
CR	1.257	1.139	1.069	0.994
BC	1.127	1.144	1.138	1.103
BN	1.143	1.154	1.139	1.066
VSIM	2.113	2.177	2.235	2.136
RD	0.022	0.023	0.025	0.043

golf score

soccer score



## Visualizing Cosine Distance





### Visualizing Cosine Distance

distance from user *a* to user *i* = 
$$w(a, i) = \sum_{j} \frac{v_{a,j}}{\sqrt{\sum_{k \in I_a} v_{a,k}^2}} \frac{v_{i,j}}{\sqrt{\sum_{k \in I_i} v_{i,k}^2}}$$



# Approxima Tasks, Coh

## Visualizing Cosine Distance

Approximating Matrix Multiplication for Pattern Recognition Tasks, Cohen & Lewis, SODA 97—explores connection between cosine distance/inner product and random walks



## Outline

- Non-systematic survey of some CF systems
  - CF as basis for a virtual community
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  - CF versus content filtering
- Algorithms for CF
- CF with different inputs
  - true ratings
  - assumed/implicit ratings



Content-Based Book Recommending Using Learning for Text Categorization. Raymond J. Mooney, Loriene Roy, Univ Texas/Austin; DL-2000

[CF] assumes that a given user's tastes are generally the same as another user ... Items that have not been rated by a sufficient number of users cannot be effectively recommended. Unfortunately, statistics on library use indicate that most books are utilized by very few patrons. ... [CF] approaches ... recommend popular titles, perpetuating homogeneity.... this approach raises concerns about privacy and access to proprietary customer data.

- Database of textual descriptions + metainformation about books (from Amazon.com's website)
  - title, authors, synopses, published reviews, customer comments, related authors, related titles, and subject terms.
- Users provides 1-10 rating for training books
- System learns a model of the user
  - Naive Bayes classifier predicts Prob(user rating>5| book)
- System explains ratings in terms of "informative features" and explains features in terms of examples



The Fabric of Reality: The Science of Parallel Universes- And Its Implications by David Deutsch recommended because:

Slot	Word	Strength
DESCRIPTION	MULTIVERSE	75.12
DESCRIPTION	UNIVERSES	25.08
DESCRIPTION	REALITY	22.96
DESCRIPTION	UNIVERSE	15.55
DESCRIPTION	QUANTUM	14.54
DESCRIPTION	INTELLECT	13.86
DESCRIPTION	OKAY	13.75
DESCRIPTION	RESERVATIONS	11.56

#### The word UNIVERSES is positive due to your ratings:

Title	Rating	Count
The Life of the Cosmos	10	15
Before the Beginning : Our Universe and Others	8	7
Unveiling the Edge of Time	10	3
Black Holes : A Traveler's Guide	9	3
The Inflationary Universe	9	2



Key differences from MovieRecommender:

- *vs* collaborative filtering, recommendation is based on properties of the *item being recommended*, not tastes of other users
- *vs* memory-based techniques, **LIBRA** builds an *explicit model* of the user's tastes (expressed as weights for different words)

The Fabric of Reality: The Science of Parallel Universes- And Its Implications by David Deutsch recommended because:

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DESCRIPTION	MULTIVERSE	75.12
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DESCRIPTION	QUANTUM	14.54
DESCRIPTION	INTELLECT	13.86
DESCRIPTION	OKAY	13.75
DESCRIPTION	RESERVATIONS	11.56



**LIBRA-NR** = no related author/title features

### Collaborative + Content Filtering (Basu et al, AAAI98; Condliff et al, AI-STATS99)




# Collaborative + Content Filtering (Basu et al, AAAI98; Condliff et al, AI-STATS99)

		Airplane	Matrix	Room with a View	•••	Hidalgo
		comedy	action	romance	•••	action
Joe	27,M,70k	9	7	2		7
Carol	53,F,20k	8		9		
Kumar	25,M,22k	9	3			6
$U_a$	48,M,81k	4	7	?	?	?



### Collaborative + Content Filtering As Classification (Basu, Hirsh, Cohen, AAA198)

*Classification task*: map (user, movie) pair into {likes, dislikes}

Training data: known likes/dislikes

Test data: active users

*Features:* **any** properties of user/movie pair

ir		Airplane	Matrix	Room with a View	•••	Hidalgo
		comedy	action	action romance		action
Joe	27,M,70k	1	1	0		1
Carol	53,F,20k	1		1		0
Kumar	25,M,22k	1	0	0		1
U <sub>a</sub>	48,M,81k	0	1	?	?	?

Examples: *genre(U,M)*, *age(U,M)*, *income(U,M)*,...

- genre(Carol,Matrix) = action
- *income(Kumar,Hidalgo) = 22k/year*

*Features:* **any** properties of user/movie pair (U,M)

roperties air <i>(U,M)</i>		Airplane	Matrix	Room with a View	•••	Hidalgo
un (0,101)		comedy	action romance		•••	action
Joe	27,M,70k	1	1	0		1
Carol	53,F,20k	1		1		0
Kumar	25,M,22k	1	0	0		1
U <sub>a</sub>	48,M,81k	0	1	?	?	?

Examples: *usersWhoLikedMovie(U,M)*:

- usersWhoLikedMovie(Carol,Hidalgo) = {Joe,...,Kumar}
- $usersWhoLikedMovie(U_a, Matrix) = \{Joe, ...\}$

<i>Features:</i> <b>any</b> properties of user/movie pair (U,M)			Airplane	Matrix	Room with a View	•••	Hidalgo
				action	romance	•••	action
	Joe	27,M,70k	1	1	0		1
	Carol	53,F,20k	1		1		0
	Kumar	25,M,22k	1	0	0		1
	U <sub>a</sub>	48,M,81k	0	1	?	?	?

Examples: *moviesLikedByUser(M,U)*:

- moviesLikedByUser(\*,Joe) = {Airplane,Matrix,...,Hidalgo}
- actionMoviesLikedByUser(\*,Joe)={Matrix,Hidalgo}

<i>Features:</i> <b>any</b> properties of user/movie pair (U,M)			Airplane	Matrix	Room with a View	•••	Hidalgo
				action	romance	•••	action
	Joe	27,M,70k	1	1	0		1
	Carol	53,F,20k	1		1		0
	Kumar	25,M,22k	1	0	0		1
	U <sub>a</sub>	48,M,81k	0	1	?	?	?





enre={romance}, age=48, sex=male, income=81k, usersWhoLikedMovie={Carol}, moviesLikedByUser={Matrix,Airplane}, ...

genre={action}, age=48, sex=male, income=81k, usersWhoLikedMovie = {Joe,Kumar}, moviesLikedByUser={Matrix,Airplane},...

			-			
		Airplane	Matrix	Room with a View	•••	Hidalgo
		comedy	action	romance	•••	action
Joe	27,M,70k	1	1	0		1
Carol	53,F,20k	1		1		0
Kumar	25,M,22k	1	0	0		1
U <sub>a</sub>	48,M,81k	1	1	?	?	?



enre={romance}, age=48, sex=male, income=81k, usersWhoLikedMovie={Carol}, moviesLikedByUser={Matrix,Airplane}, ...

genre={action}, age=48, sex=male, income=81k, usersWhoLikedMovie = {Joe,Kumar}, moviesLikedByUser={Matrix,Airplane},...

- Classification learning algorithm: rule learning (RIPPER)
  - If *NakedGun33/13* ∈*moviesLikedByUser* and *Joe*∈ *usersWhoLikedMovie* and *genre=comedy* then predict *likes(U,M)*
  - If age>12 and age<17 and  $HolyGrail \in moviesLikedByUser$ and director=MelBrooks then predict likes(U,M)
  - If *Ishtar moviesLikedByUser* then predict *likes(U,M)*

Classification learning algorithm: rule learning (RIPPER)

- If *NakedGun33/13* ∈*moviesLikedByUser* and *Joe* ∈ *usersWhoLikedMovie* and *genre=comedy* then predict *likes(U,M)*
- If age>12 and age<17 and  $HolyGrail \in moviesLikedByUser$ and director=MelBrooks then predict likes(U,M)
- If *Ishtar moviesLikedByUser* then predict *likes(U,M)*
- Important difference from memory-based approaches:
  - again, Ripper builds an explicit model—of how user's tastes relate items, and to the tastes of other users



## Basu et al 98 - results

### Evaluation:

 Predict liked(U,M)="M in top quartile of U's ranking" from features, evaluate recall and precision

### - Features:

- Collaborative: UsersWhoLikedMovie, UsersWhoDislikedMovie, MoviesLikedByUser
- Content: Actors, Directors, Genre, MPAA rating, ...
- Hybrid: ComediesLikedByUser, DramasLikedByUser, UsersWhoLikedFewDramas, ...

### • Results: at same level of recall (about 33%)

- Ripper with collaborative features only is worse than the original MovieRecommender (by about 5 pts precision - 73 vs 78)
- Ripper with hybrid features is better than MovieRecommender (by about 5 pts precision)

#### Technical Paper Recommendation (Basu, Hirsh, Cohen, Neville-Manning, JAIR 2001) Large Margin Shallow Hidden A special case of CF is Classification parsing with Markov when items and users Using the ... conditional Support can both be represented Perceptron random Vector Algorithm, over the **same** feature fields.Sha and Machines, Freund and set (e.g., with text) Pereira, ... Altun et al, . Schapire Haym cs.rutgers.edu/ ~hirsh cs.cmu.edu/ How similar are William these two ~wcohen documents? . . . cs.ucb.edu/ Soumen ~soumen

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A **special case** of CF is when items and users can both be represented over the **same** feature set (e.g., with text)

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A **special case** of CF is when items and users can both be represented over the **same** feature set (e.g., with text)

Shallow parsing with conditional random fields.Sha and Pereira,	Hidden Markov Support Vector Machines, Altun et al,	•••	Large Margin Classification Using the Perceptron Algorithm, Freund and Schapire

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Possible distance metrics between  $U_a$  and  $I_i$ :

> • consider all paths between structured representations of  $U_a$  and  $I_i$

 $I_{j}$ keywords title abstract  $W_1 W_2 W_3 W_4 \dots W_{n-1} W_n$  $U_a$ Home page **Online papers** 

Possible distance metrics between  $U_a$  and  $I_j$ :

> • consider **some** paths between structured representations

> > $U_a$



 $I_{i}$ 

Possible distance metrics between  $U_a$  and  $I_i$ :

> • consider all paths, ignore structure



Possible distance metrics between  $U_a$  and  $I_i$ :

> paths, ignore structure



- Use WHIRL (Datalog + built-in cosine distances) to formulate structure similarity queries
  - Product of TFIDF-weighted cosine distances over each part of structure
- Evaluation
  - Try and predict stated reviewer preferences in AAAI self-selection process
    - Noisy, since not all reviewers examine all papers
  - Measure precision in top 10, and top 30

# Technical Paper Recommendation

Methods(s)	<i>Top</i> 10	<i>Top</i> 3θ
kNN	0.294	0.154
Extended Direct Bayes	0.300	0.129

Source(s)	A	K	Т	AK	AT	KT	AKT
p(Top10)	0.248	0.260	0.234	0.266	0.274	0.308	0.330
h(Top10)	0.210	0.284	0.232	0.288	0.270	0.320	0.332
ph(Top10)	0.334	0.304	0.332	0.312	0.342	0.286	0.374
p(Top30)	0.194	0.201	0.177	0.198	0.195	0.220	0.232
h(Top 30)	0.169	0.217	0.183	0.226	0.199	0.232	0.232
ph(Top30)	0.245	0.219	0.233	0.224	0.241	0.211	0.249

p=papers, h=homePage

A=abstract, K=keywords, T=title

structured similarity queries with WHIRL

Precision at Top 10 and Top 30 0.4 'compare.dat' 0.38 + 0.36 0.34 0.32 queryConjunct method 0.3 0.28 0.26 0.24 0.22 0.2 0.18 0.16 0.25 0.15 0.2 0.3 0.35 0.4 queryConcat method

Structure vs no structure