Activity Scenario #1 Teacher Evaluations

Joe Shmoe is an undergraduate student at Northeastern University. He has been at the University over the last 2 years and experienced several semester worthy course registrations. Joe worries each semester when it comes down to registration, because the time window for selected courses is tight, and courses become occupied relatively quickly. Throughout the years, Joe realizes how much of a hassle it has been trying to find the right professors that fit his needs and wants. Joe doesn’t like an easy professor, but also doesn’t look forward to a tough unforgiving professor either. Before Joe registers he reviews teacher evaluations on ratemyprofessor.com and contacts his friends for advice. Joe has already created a template form and rating feed for his new approach at viewing and evaluating professors. The system now automatically feeds the information required for Joe to register without flipping through several webpages.

Metaphors:
- Login to view teacher evaluation
- Search for teacher
- Search by University or college

Activity Scenario #2 Course Selection

Sally Morris is an undergraduate student at Northeastern University. She is currently in her middle year and has experienced two co-ops and numerous campus activities. During her first co-op Sally struggled to find the correct courses due to the limited time during lunch break and the shuffling through the degree audit system. This time around Sally’s new system only pulls relevant data according to the current year and availability of the courses. Her system creates less confusion and the old degree audit approach becomes history.

Metaphors:
- Login to view degree audit
- Submit request for new audit

Activity Scenario #3 Registration

Ashley Harris is a graduate student at Northeastern University, currently pursuing a Masters in Business Administrations. During the course of her studies at Bentley University she stated that registering for courses at Northeastern involves several steps
before actually completing registration. Ashley believes that an alternative method should alleviate this process and allow students to register once selected. Ashley’s new system approach is now a one-step process where her entire selected courses are registered in one final click. The system now automatically adds the selected courses to cart and a checkout feature registers quickly.

**Metaphors:**
- Login to register for courses
- Check individual course selection
- Confirm final registration