

# WRAP (Waiting Room Associate Program)

## Team: 9

### 1. Simple and Natural Dialogue

- a. The Dialog is simple. (no problem)
- b. The text to speech helps user with reading or hearing disability. (no problem).
- c. Some of the text to speech does not work(ex: in the numerology result page)

Test page for launching the applet via JNLP



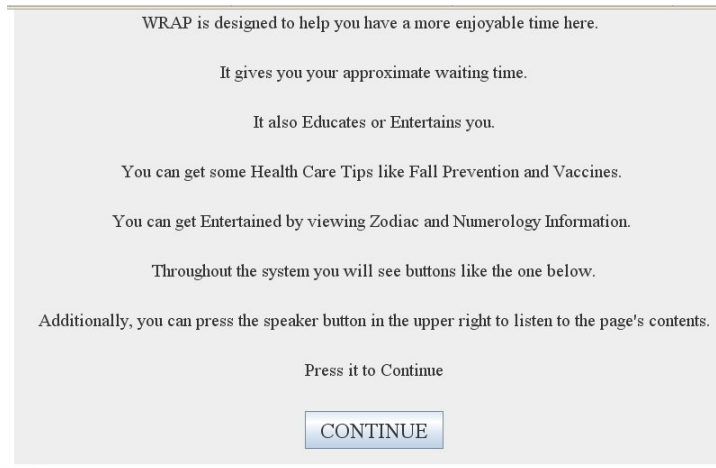
- d. It is a little bit confusing why there are two rows of number pad to enter the date and year. It is better if below the day and year are put two “\_ \_” lined up with the button.

To personalize your entertainment, please enter your Date of Birth.

Month		Day		Year 19	
Jan	Jul	0	0	0	0
		1	1	1	1
Feb	Aug	2	2	2	2
		3	3	3	3
Mar	Sep		4	4	4
			5	5	5
Apr	Oct		6	6	6
			7	7	7
May	Nov				

### 2. Speak the User's Language

- a. It uses common words (no problem)
- b. It uses the word “Button” but it explains what it means by button when welcoming the user (no problem).



3. Minimize User Memory Load
  - a. It has no modes (no problem)
  - b. It is using menu instead of command line (no problem)
  - c. All task do not require user to memorize previous action (no problem)
4. Consistency
  - a. It has internal consistency.(no problem)
  - b. All button is design in consistent color and shape and placed consistently ( no problem)
5. Feedback
  - a. The system gives immediate response (no problem).
6. Clearly Marked Exits
  - a. Each page has a BACK to previous menu.(no problem).
  - b. There is no way to go back to the main menu from each page (must fix).
7. Shortcuts.
  - a. No shortcuts found (must fix).
  - b. There is no need for history, or bookmarks (no problem)
8. Good Error Messages
  - a. The error message needs to be more precise; restate user input (minor problem)

Month		Day		Year	
Oct		39		1933	
Jan	Jul	0	0	0	0
Feb	Aug	1	1		
Mar	Sep	2	2		
Apr	Oct	3	3		
May	Nov	4	4	4	4
Jun	Dec	5	5	5	5
		6	6	6	6
		7	7	7	7
		8	8	8	8
		9	9	9	9

Continue

**Error** ✖

✖ Please enter a valid date

OK

b. The error message is polite and non-blaming. (no problem)

9. Prevent Errors

- a. It is better if there is instruction (expected date input) in the window.
- b. However, it is not so important because the system cannot have a fatal error. (minor problem)

10. Help and Documentation

- a. No help and documentation is found in the current working prototype. (must fix)
- b. It is better to provide help for each task. (must fix)